

COLORADO BANKERS LIFE INSURANCE COMPANY, BANKERS LIFE INSURANCE COMPANY, SOUTHLAND NATIONAL INSURANCE CORPORATION AND SOUTHLAND NATIONAL REISNURANCE CORPORATION IN REHABILITATION

July 3, 2019

Dear Policyholder:

Colorado Bankers Life Insurance Company, Bankers Life Insurance Company, Southland National Insurance Corporation, and Southland National Reinsurance Corporation (collectively the "Companies") consented to an Order of Rehabilitation entered on June 27, 2019, by the Superior Court of Wake County, North Carolina pursuant to a petition filed by the Commissioner of Insurance of the State of North Carolina, Mike Causey ("Commissioner"). The Commissioner took action after determining that the long-term liquidity of the investment portfolios of the Companies had deteriorated to the point that the Department of Insurance needed to act to protect the policyholders of the Companies.

The Order, and management's Consent to the Rehabilitation, was a joint proactive measure to preserve assets of the Companies for the protection of the policyholders. This was done to protect the overall account values of the Companies' annuity holders and the interests of all the policyholders. Due to the issues with the Companies' investments, it was necessary to place the Companies under Court protection, so that the investment issues can be addressed in an orderly fashion by the Rehabilitator under Court Supervision.

The order also includes a moratorium on withdrawals, surrenders and transfers of funds. As part of the moratorium, the court has allowed the Rehabilitator to review cases for hardship distributions. Those with extreme financial needs are encouraged to complete the required forms and submit a notarized statement outlining their specific needs. The information related to application for hardship distribution can be found at <u>www.cblife.com</u>.

In addition to hardship distributions, the Companies will continue to honor requests for Required Minimum Distributions from qualified plans and continue the distribution of monthly interest as earned where available. In addition periodic payments on annuities in payout status will continue without interruption, and interest credits consistent with guaranteed rates will continue to be credited each month. Please refer to the Frequently Asked Questions on the website for additional information.

If you have any questions, please visit the Colorado Bankers Life Web Site <u>www.cblife.com</u> to review information from the North Carolina Department of Insurance, including the application for a hardship distribution. You may also contact the Companies at (800) 367-7814.

Sincerely yours,

Michael Dinius John Murphy Special Deputy Rehabilitators